

SOFTWARE UPDATE FOR VSIM

A software issue has been discovered that can cause the Vehicle System Interface Module (VSIM) to intermittently lock up and become unresponsive. The symptom most often associated with this issue is one where the up fit systems or components connected to the VSIM will become inoperative. To get the system to function again, the VSIM would need to be reset by either disconnecting the battery or unplugging all of the VSIM connectors for a few moments. This issue can be seen in 2013 through 2015 model year 2500, 3500, 4500 and 5500 trucks equipped with a VSIM. (Sales Code XXS)

A software update to correct this issue has been released to the dealers and is available for flash. The Tech Service Bulletin (TSB) number is **08-108-15**.

If your vehicle is experiencing this issue, please take it to your nearest dealer and inform the service personnel of the issue and give them this TSB number. They will verify that your vehicle is from the suspect group and re-flash the VSIM as necessary.