

PARKTRONICS (REAR PARK ASSIST) DISABLE

Ram 2500 and 3500 pick-up trucks equipped with park assist (sales code XAA) can have the park assist disabled in situations where the rear bumper (with sensors) has been removed or the permanent up fit interferes with the park assist sensors' "view." This procedure will require taking the vehicle to a Chrysler dealer after the up fit has been performed. This service call will not be covered under warranty. Dealer charges may apply.

If you wish to disable park assist, please email a REQUEST FOR PARK ASSIST DISABLE to rambbg@chrysler.com. Include the following information in your request:

- Vehicle Owner's Name
- Vehicle Owner's Address
- Vehicle Owner's Email Address
- Vehicle Owner's Phone Number
- Vehicle VIN
- Reason (e.g. bumper/box removal or sensor interference)
- Type of up fit being applied
- Dealer's Name
- Dealer's Location (city, state/province)
- Dealer's Phone Number

After the request has been approved, the XAA sales code will be removed from the VIN in the Chrysler warranty system. After the sales code is removed, the vehicle can be taken to the dealer. The request on the dealer work order should be to "disconnect the Parktronics module" and "Reconfigure the vehicle." The dealer's service manager will confirm that an up fit has occurred that either removed the sensors or interferes with the vehicles park assist system and have the work completed. The Ram Commercial Vehicle Team will coordinate the work with the dealer as required. The dealer will first disconnect the Parktronics module then reconfigured the vehicle. The Parktronics module is located behind the driver's kick panel. Once the module is disconnected, the vehicle can be reconfigured using the RESTORE VEHICLE CONFIGURATION routine in WITECH. This routine can be found under the DIAGNOSTIC PROCEDURES tab. After the vehicle has been reconfigured, a hard reset of the BCM should be performed and all fault codes that may have been set during the process should be cleared.

Please note that the end user must be made aware that the park assist system has been completely disabled and that there will be no warnings as the vehicle approaches an object.

