

Chrysler Town & Country and Dodge Grand Caravan Mobility

Frequently Asked Questions

1. Pre-production engineering evaluation vehicles

Pre-production engineering evaluation vehicles are available in limited quantities. Submit a request through the Ram Body Builder Guide (rambbg@chrysler.com) and as vehicles become available they will be provided to upfitters for short durations.

2. Production purchased vehicles

Initial production purchased vehicles will be given build and ship priority in order to meet the aggressive timelines of our upfitters. Vehicle Order Numbers (VONs) or Vehicle Identification Numbers (VINs) can be submitted to the Ram Body Builder Guide @ rambbg@chrysler.com 866-205-4102

3. Body In Whites

Untrimmed bodies (without closures) will be available from Windsor Assembly Plant. Details are being finalized as Windsor Assembly is very occupied with the launch of the new models. Submit a request through the Ram Body Builder Guide (dodgebbg@chrysler.com) and as details become available they will be provided to all interested parties.

4. Part Digital Data

Please direct requests for part digital data through the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102. Please be very specific on which individual part of the vehicle you need. As well, if you are not authorized for data, you will be sent the appropriate forms to be completed in order to gain access.

5. Fuel and AC Line Data

Please direct requests for part digital data through the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102. Please be very specific on which individual part of the vehicle you need. As well, if you are not authorized for data, you will be sent the appropriate forms to be completed in order to gain access.

6. Part Color and Grain Samples

Thierry Corporation will distribute all Chrysler Group Product Design Office (PDO) released Master Specimens. Please visit www.thierry-corp.com to register and use their Color and Mastering Webshop to view and order all available Chrysler interior or exterior masters.

7. Parts

As you have done previously, we would ask that you work through Mopar for your part needs. We are pursuing the possibility of you working directly with the suppliers, but we cannot offer that at this time.

8. Product Plan

Please see the attached Dodge and Chrysler Product Plans for option availability.

9. Front Seat Center Consoles

All vehicles, with the exception being Grand Caravan Cargo Vans have some type of front seat center console. The Base and Premium consoles are both removable like 2010, but the mounting configuration of the premium console has changed slightly. The fixed console that extends from the bottom of the instrument panel center stack is not removable, but can be reconfigured by an upfitter to utilize a premium console. Refer to the 2011 RT Minivan product plan for which console is available on which models.

10. CARB Certification

Please direct any CARB certification questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102. For part numbers and permeation rates, please contact the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102.



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11. Electrical

Please direct any electrical questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102. As a secondary contact, you can also direct questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102.

12. Electrical CAN Topology

Please direct any electrical questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102. As a secondary contact, you can also direct questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102.

13. FMVSS 208

Changes to the 2011 minivans due not significantly alter its crash pulse or occupant intrusion when subjected to the frontal crash test requirements of FMVSS 208 and 301.

14. FMVSS 301

The new 3.6L powertrain in the 2011 minivans required new frontal FMVSS 301 testing, but the side and rear are carryover compliant from 2010.

15. FMVSS 214

This vehicle is exempted from CP 439 as its GVWR > 6000 lbs. This vehicle is equipped with a new seat mounted Side Airbag, so we have tested it as an indicant of compliance.

16. Airbag Resistance Values

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17. Vehicle Airbag Sensors

Please direct any electrical questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102. As a secondary contact, you can also direct questions to the Ram Body Builder's Guide (rambbg@chrysler.com) 866-205-4102.

18. Side Curtain Airbags

The deployment zone of the side curtain airbags is carryover from 2010. This zone can be found in the documentation on the Ram Body Builder Guide which can be accessed through www.ramtrucks.com under Commercial Vehicles.

19. Vehicle Weight Chart

2011				GVWR	GVW
KE	CargoVan	FWD	3.6L / 62TE	6050	5950
KH	Dodge SE	FWD	3.6L / 62TE	6050	5611
KM	Dodge	FWD	3.6L / 62TE	6050	5637
KP	Dodge SXT	FWD	3.6L / 62TE	6050	5821
KR	Dodge	FWD	3.6L / 62TE	6050	5799
KX	Dodge	FWD	3.6L / 62TE	6050	5713
YH	Chrysler LX	FWD	3.6L / 62TE	6050	5682
YP	Chrysler Touring	FWD	3.6L / 62TE	6050	5693
YR	Chrysler	FWD	3.6L / 62TE	6050	5777
YS	Chrysler Limited	FWD	3.6L / 62TE	6050	5891

20. VW Routan

As it pertains to modifying VW Routan vehicles, they will share the 3.6L powertrains and some of the options available on the 2011 Town & Country/Grand Caravan. Please contact Volkswagen of America for questions regarding modifications to those vehicles.

